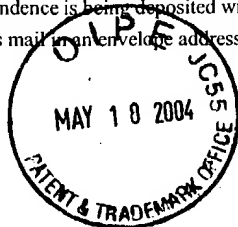


I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to:

PATENT
Attorney Docket No.: 015517-001830US

Mail Stop RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450



On May 14, 2004

TOWNSEND and TOWNSEND and CREW LLP

By: 

RECEIVED

MAY 20 2004

Technology Center 2100

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

CHARLES F. SHORT et al.

Application No.: 09/981,686

Filed: October 17, 2001

For: DATABASE METHOD AND
SYSTEM FOR CONDUCTING
INTEGRATED DISPATCHING

Examiner: Frantz Coby

Art Unit: 2171

INFORMATION DISCLOSURE
STATEMENT UNDER 37 CFR §1.97 and
§1.98

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

The references cited on attached form PTO/SB/08A and PTO/SB/08B are being called to the attention of the Examiner. Copies of the references are enclosed. It is respectfully requested that the cited references be expressly considered during the prosecution of this application, and the references be made of record therein and appear among the "references cited" on any patent to issue therefrom.

As provided for by 37 CFR §1.97(g) and (h), no inference should be made that the information and references cited are prior art merely because they are in this statement and no

BEST AVAILABLE COPY

CHARLES F. SHORT et al.

Application No.: 09/981,686

Page 2

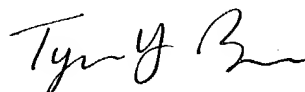
PATENT

representation is being made that a search has been conducted or that this statement encompasses all the possible relevant information.

Applicant believes that no fee is required for submission of this statement.

However, if a fee is required, the Commissioner is authorized to deduct such fee from the undersigned's Deposit Account No. 20-1430. Please deduct any additional fees from, or credit any overpayment to, the above-noted Deposit Account.

Respectfully submitted,



Tyrome Y. Brown
Reg. No. 46,580

TOWNSEND and TOWNSEND and CREW LLP
Two Embarcadero Center, Eighth Floor
San Francisco, California 94111-3834
Tel: 650-326-2400
Fax: 650-326-2422
TYB:rnh
60199276 v1

BEST AVAILABLE COPY

Substitute for form 1449A/PTO

**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT**

(use as many sheets as necessary)

Sheet 1 of 3

Complete if Known

Application Number	09/981,686
Filing Date	October 17, 2001
First Named Inventor	Charles F. Short
Art Unit	2171
Examiner Name	Frantz Coby
Attorney Docket Number	015517-001830US

Technology Center 2100

MAY 20 2004

RECEIVED

U.S. PATENT DOCUMENTS+

Examiner Initials*	Cite No. ¹	Document Number	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number Kind Code ² (if known)			
	1	US-6,041,402	03-21-2000	Cannon et al.	
	2	US-5,944,769	08-31-1999	Musk et al.	
	3	US-5,758,313	05-26-1998	Shah et al.	
	4	US-5,737,727	04-07-1998	Lehmann	
	5	US-5,659,486	08-19-1997	Tamiya	
	6	US-5,636,122	06-03-1997	Shah et al.	
	7	US-5,541,848	07-30-1996	McCormack et al.	
	8	US-5,321,605	06-14-1994	Chapman et al.	
	9	US-5,265,006	11-23-1993	Asthana et al.	
	10	US-D306720	03-20-1990	Flies	
	11	US-4,804,937	02-14-1989	Barbiaux et al.	
	12	US-4,210,962	07-01-1980	Marsh et al.	

FOREIGN PATENT DOCUMENTS

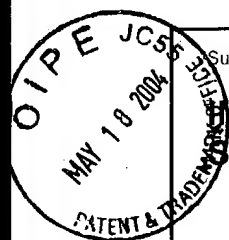
Examiner Initials*	Cite No. ¹	Foreign Patent Document			Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T ⁶
		Country Code ³	Number ⁴	Kind Code ⁵ (if known)				

Examiner
SignatureDate
Considered

*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant. ¹ Applicant's unique citation designation number (optional). ² Kind Codes of U.S. Patent Documents at www.uspto.gov or MPEP 901.04. ³ Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. ⁶ Applicant is to place a check mark here if English language Translation is attached.

60199276 v1

BEST AVAILABLE COPY



Substitute for form 1449B/PTO

**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT**

(use as many sheets as necessary)

Sheet 2 of 3

Complete if Known

Application Number	09/981,686
Filing Date	October 17, 2001
First Named Inventor	Charles F. Short
Art Unit	2171
Examiner Name	Frantz Coby
Attorney Docket Number	015517-001830US

MAY 20 2004
 Technology Center 2100

RECEIVED

NON PATENT LITERATURE DOCUMENTS

Examiner Initials *	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ²
	13	"CONFIDENT™," Product brochure for Randtec Incorporated 10340 Democracy Lane, Fairfax, VA (no date).	
	14	"Freight Billing with Travel Copy" Product brochure for Synergistic Systems, Inc., Neptune Beach, FL (no date).	
	15	"Freight Billing with Travel Copy" product information Synergistic Systems, Inc., Neptune Beach, FL (1998).	
	16	"Manhattan Associates, Inc." company information on Manhattan Associates, Inc. from http://www.hoovers.com (1998).	
	17	"Manhattan Associates, Inc." company information on Manhattan Associates, Inc. from http://www.infoseek.com (1998).	
	18	"Manhattan Associates, Inc." company profile of Manhattan Associates, Inc. from http://www.manhattanassociates.com (1998).	
	19	"Manhattan Associates" company profile of Manhattan Associates, Inc. from http://www.manhattanassociates.com (1998).	
	20	"PkMS® - Your Warehouse Management System Solution" product information from Manhattan Associates Atlanta, GA available at http://www.manhattanassociates.com (1998).	
	21	Product brochure for Randtec Incorporated, 10340 Democracy Lane, Fairfax, VA, 22030 (no date).	
	22	Product information from http://www.randtec.com/products.htm for Randtec Incorporated 10340 Democracy Lane, Fairfax, VA (1998).	
	23	"SLOT-IT™ 5.0 System Solution" product information from Manhattan Associates Atlanta, GA available at http://www.manhattanassociates.com (1998).	
	24	"Symbol Technologies: Innovative Systems, Products & Technologies" product information Symbol Technologies, Inc. Holtsville, New York, available at http://www.symbol.com (1998).	
	25	"Symbol UK - Lomas" product information Symbol Technologies, Inc. Holtsville, New York, available at http://www.symbol.com (1998).	
	26	"Synergy Dispatch®" product information Synergistic Systems, Inc., Neptune Beach, FL (1998).	
	27	"Synergy Dispatch®" Product brochure for Synergistic Systems, Inc., Neptune Beach, FL (1996).	
	28	"Synergy Freight Billing" product information Synergistic Systems, Inc., Neptune Beach, FL (1998).	

Examiner
SignatureDate
Considered

¹ EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

² Applicant's unique citation designation number (optional). ² Applicant is to place a check mark here if English language Translation is attached.

Substitute for form 1449B/PTO

**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT**

(use as many sheets as necessary)

Sheet 3 of 3

Complete if Known

Application Number	09/981,686
Filing Date	October 17, 2001
First Named Inventor	Charles F. Short
Art Unit	2171
Examiner Name	Frantz Coby
Attorney Docket Number	015517-001830US

Technology Center 2100

MAY 20 2004

RECEIVED

NON PATENT LITERATURE DOCUMENTS

Examiner Initials *	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ²
	29	"Synergy Yard Management" product information Synergistic Systems, Inc., Neptune Beach, FL (1998).	
	30	"UltraCUBE™," Product brochure for Randtec Incorporated 10340 Democracy Lane, Fairfax, VA (no date).	
	31	"UltraLINK™," Product brochure for Randtec Incorporated 10340 Democracy Lane, Fairfax, VA (no date).	
	32	"XATA CORP /MN/ Company Description" company profile of XATA Corporation from http://www.freedgar.com (1998).	
	33	"XATA Corporation" company profile of XATA Corporation from http://www.hoovers.com (1998).	
	34	"Yard Management System" product brochure Synergistic Systems, Inc., Neptune Beach, FL (1998).	

Examiner Signature		Date Considered	
-----------------------	--	--------------------	--

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

¹ Applicant's unique citation designation number (optional). ² Applicant is to place a check mark here if English language Translation is attached.